

ROCKSTAT

June 11, 2015

Operational Updates
Internal Services
Emergency Preparedness

Rockford Police Department

PRESENTED BY:
Assistant Deputy Chief Doug Pann

Reduce violent crime offenses by 10%.
Reduce property crime offenses by 15%.
Reduce graffiti incidents by 10%

Plan and construct Police Districts 1, 2, & 3

Add 10 dash cameras to squads.

Increase case management of Prisoner Reentry Program by 20%.

Establish Violent Crime Task Force Metrics for County-Wide Violent Crime Reduction

**Police
Key Strategic Initiatives
2015**

Rockford Police Department

Scorecard

Item	YTD 14	YTD 15	% Change
Group A Offenses	6,501	6,745	3.75%
All Calls for Service	60,613	64,680	6.71%
Dispatched Calls for Service (Not Self-Initiated)	33,300	32,923	-1.13%
Self-Initiated Calls for Service	8,364	6,073	-27.39%
Aggravated Battery/Shots Fired	133	229	72.18%
Robbery	120	142	18.33%
Burglary	561	478	-14.80%
Auto Theft	137	181	32.12%
Burglary to Motor Vehicle and Theft from Motor Vehicle	380	300	-21.05%
Traffic Accidents	2,285	2,347	2.71%
Traffic Fatalities (count of people)	5	3	-40.00%
Group A Incidents - % Domestic Related	22.9%	23.4%	2.18%
Total People Arrested	3,789	3,589	-5.28%
Parolees Arrested	135	151	11.85%
Adult Probationers Arrested	339	417	23.01%
Juvenile Probationers Arrested	79	74	-6.33%
# of Guns Seized	83	94	13.25%
# of People Arrested for Any Offense Involving a Firearm	108	89	-17.59%

**N/C is "not calculable"

**Parole and probation arrests counted using the most recent monthly parole & probation lists.

**Probation and parole arrests include custodial (lodged in jail) and non-custodial (traffic citations/NTAs) arrests.

***# of people arrested for offenses involving firearms was obtained by using the "offense weapon code" where a gun or firearm was reported as used in that offense.

Rockford Police Department

Dashboard

GROUP A OFFENSES

	2014	2015	% Change	
City	6,501	6,745	3.75%	↑
<i>Incidents</i>	5,223	5,156	-1.28%	↓
District 1	2,840	2,838	-0.07%	↓
District 2	2,181	2,338	7.20%	↑
District 3	1,452	1,560	7.44%	↑
Unknown	28	9	-67.86%	↓

VIOLENT CRIME

	2014	2015	% Change	
City	702	942	34.19%	↑
<i>Incidents</i>	586	693	18.26%	↑
District 1	352	490	39.20%	↑
District 2	263	341	29.66%	↑
District 3	85	110	29.41%	↑
Unknown	2	1	-50.00%	↓

PROPERTY CRIME

	2014	2015	% Change	
City	2,179	2,074	-4.82%	↓
<i>Incidents</i>	2,152	2,029	-5.72%	↓
District 1	796	744	-6.53%	↓
District 2	656	661	0.76%	↑
District 3	713	668	-6.31%	↓
Unknown	14	1	-92.86%	↓

**Produced 6/3/15.

**All data obtained from BI report Group A Offenses Databox_ByDateRange_Area

**Prior to March 12, 2014, patrol area was not a required field in RMS. Please note, however, that "unknown" may still be a valid response if the location of an incident is not known.

Rockford Police Department

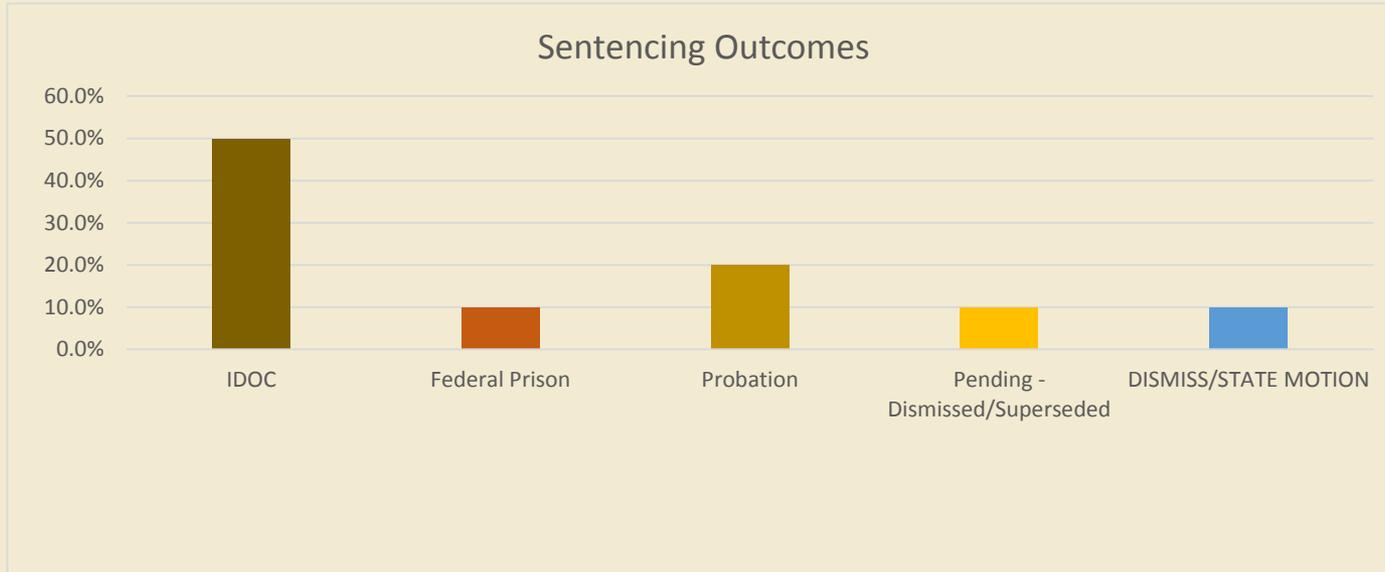
Gun Recoveries

2015	YTD 14	YTD 15	% Change
CITY FIREARMS RECOVERED & TRACED THROUGH ATF TOTAL	83	94	13.25%
DISTRICT 1	41	52	26.83%
DISTRICT 2	36	31	-13.89%
DISTRICT 3	6	9	50.00%
NA	0	2	N/C
CITY FIREARM ARRESTS IN GUN RECOVERY CASES	64	65	1.56%
JUVENILE	9	4	-55.56%
ADULT	55	61	10.91%
FIREARM ARRESTS PROSECUTED BY THE STATES ATTORNEY	64	65	1.56%
FIREARM CASES REFERRED TO ATF	64	65	1.56%
FIREARM CASES REVIEWED BY THE US ATTORNEY'S OFFICE	6	9	50.00%
FIREARM CASES PROSECUTED BY THE US ATTORNEY'S OFFICE	3	1	-66.67%
*N/C is "not calculable"			
*N/A may have occurred outside COR boundaries			

17 City-wide gun recoveries in May

Rockford Police Department

Rockford Area Violence Elimination Network (RAVEN) - Violent Crime Re-Offenders



LAST	FIRST	CHARGE	OUTCOME	LENGTH	Paroled for
BASSETT	LAMARCUS	ARMED ROBBERY	IDOC	384 MOS	Murder/Manslaughter
COLLINS	LACHARLES	AGG DOMESTIC BATTERY	DISMISS/STATE MOTION		Robbery
DORENZO	TYRONE	AGG BATTERY DEADLY WEAPON	IDOC	72 MOS	Robbery
JANSEN	NICHOLAS	AGG BATTERY	IDOC	24 MOS	FEL POS/ALL U UW
JORDAN	JANAE	AGG ROBBERY	FEDERAL PRISON		Agg Battery
MALONE	DRAKAAR	RECKLESS HOMICIDE	IDOC	90 MOS	Robbery
MCMAHON	BRANDON	AGG SEXUAL ASSAULT	PENDING -DISMISSED/SUPERSEDED		Robbery
PARCHMAN	EDWARD	AGG BATTERY	PROBATION	30 MOS	Robbery
PICKETT	TRONTE	MURDER	IDOC	240 MOS	Robbery
YOUNG	VEAUNTA	ROBBERY	PROBATION	12 MOS	FEL POS/ALL U UW

Re-offender arrests include only custodial arrests for which the offender was lodged in jail.

Violent crimes include Homicide, Criminal Sexual Assault, Robbery and Aggravated Assault and Battery.

Rockford Police Department

RAVEN / Parole Forum

- Call-in attended – 237
- Lutheran Social Services Case Management – 69
- Lutheran Social Services Opted Out of Case Management – 168
- Re-offended since call-in:
 - Case Managed – 12 (17.4%)
 - Arrests included Drugs (2), Battery (3), Possession of Firearm (3), DUI (1) and Resisting (1), Failing to Register as a Sex Offender (1) Agg Fleeing (1)
 - None were arrested for violent crimes
 - Opted Out of Case Management – 77 (45.8%)
 - Of those arrested, 10 were for violent crimes
 - Homicide (1), Reckless Homicide (1), Sexual Assault (1) Aggravated Battery (4) and Robbery (3)

Re-offender arrests include only custodial arrests for which the offender was lodged in jail.
Violent crimes include Homicide, Criminal Sexual Assault, Robbery and Aggravated Assault and Battery.

Rockford Police Department

RAVEN / Parole Forum

All Offenses by Type		
Felony	80	59%
Misdemeanor	55	41%
Total	135	100%

Non-Enrolled Charge Outcomes	Felony	Misdemeanor
Dismiss/States Motion	7	9
Pending-Dismissed/Superseded by In	20	1
Federal Bureau of Prisons	1	0
Jail	1	0
Illinois Department of Corrections	17	1
Judgment on Forfeiture	0	3
Fine	0	1
Nolle Prosequi	1	0
Probation	12	27
Pending	11	8
Totals	70	50

Enrolled Charge Outcomes	Felony	Misdemeanor
Dismiss/States Motion	0	1
Pending-Dismissed/Superseded by In	6	0
Federal Bureau of Prisons	0	0
Jail	0	0
Illinois Department of Corrections	0	0
Judgment on Forfeiture	0	1
Fine	0	0
Nolle Prosequi	0	0
Probation	1	1
Pending	3	2
Totals	10	5

Re-offender arrests include Felony and Misdemeanor Charges only.

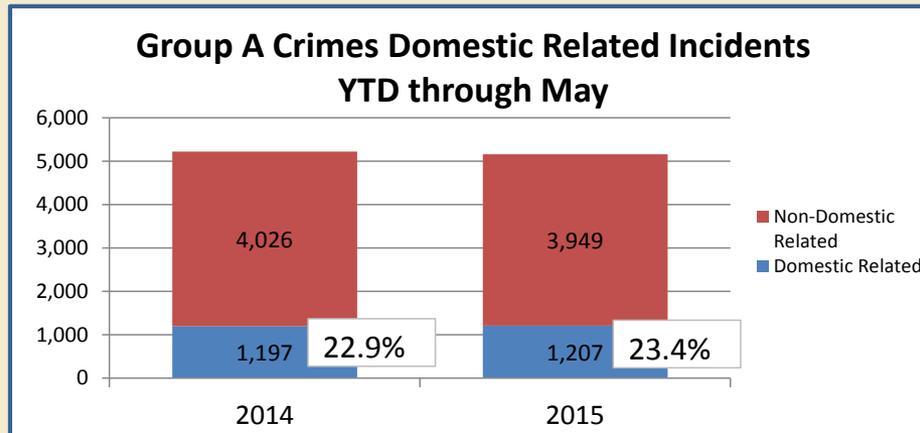
Rockford Police Department

DOMESTIC VIOLENCE

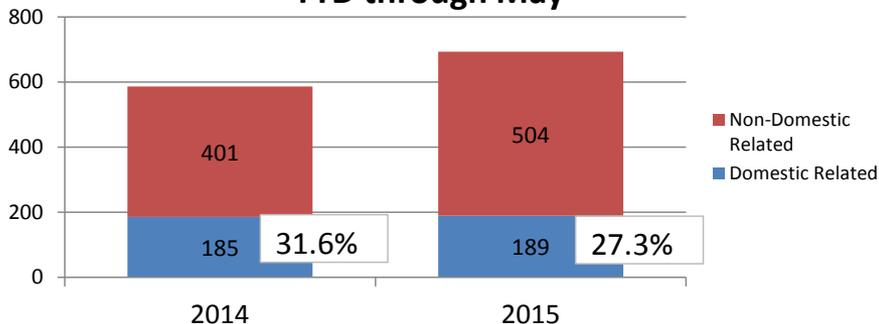
	2014 YTD	2015 YTD	% Change
DOMESTIC RELATED INCIDENTS	1,813	1,845	1.77%
DOMESTIC RELATED OFFENDERS ARRESTED ON SCENE	383	365	-4.70%
DOMESTIC RELATED FOLLOW UPS ASSIGNED	142	164	15.49%
WARRANTS FOR DOMESTIC RELATED SUSPECTS (FOLLOW UP)	121	148	22.31%
DOMESTIC RELATED REPEAT VICTIMS	37	83	124.32%
DOMESTIC RELATED REPEAT SUSPECTS	35	42	20.00%
DOMESTIC RELATED REPEAT ARRESTEES	2	7	250.00%

Rockford Police Department

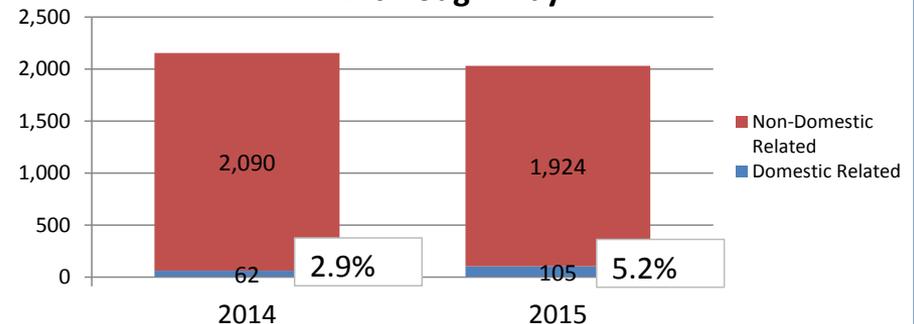
% of Incidents which were Domestic Related



Violent Crimes Domestic Related Incidents YTD through May



Property Crimes Domestic Related Incidents YTD through May



Rockford Police Department

Arrestees on Probation & Parole

Adult Probationer Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	15	13	-13.3%
Property Crimes	25	30	20.0%
Other Crimes	299	374	25.1%
All Crimes	339	417	23.0%
% of Total Arrests	8.9%	11.6%	

Juvenile Probationer Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	6	7	16.7%
Property Crimes	11	5	-54.5%
Other Crimes	62	62	0.0%
All Crimes	79	74	-6.3%
% of Total Arrests	2.1%	2.1%	

Parolee Arrests	2014 YTD	2015 YTD	% Change
Violent Crimes	9	6	-33.3%
Property Crimes	6	14	133.3%
Other Crimes	120	131	9.2%
All Crimes	135	151	11.9%
% of Total Arrests	3.6%	4.2%	

Arrests include both custodial (lodged in jail) and non-custodial (traffic citations and notices to appear).

*Rockford Police Department
Memorial Day Joint Operation*

May 22 – 24, 2015

Rockford Police, Illinois State Police, Winnebago County Sheriff, Loves
Park Police, Winnebago Police, Rockford Park District Police, Cherry
Valley Police, South Beloit Police, Roscoe Police

Complimented Violent Crime Task Force Activities

Rockford Police Department

Police – Community Interaction

- Community Services Officers attended 32 Neighborhood Meetings
- Citizen's Police Academy Graduation (nine people)
- My Brother's Keeper involvement
- Transform Rockford involvement
- Monthly Muslim Dialogues
- D3 Officers working with Catholic Charities to place families
- Swedish American SAMS Safety Fair
- Strong Neighborhood House
- Media Academy
- Weekly RHA Crime Reduction Meetings
- Broadway Business Association Moving Forward with Beautification

Rockford Police Department

Achievements

- POP Conference attended – We were a presenting agency
- Strong Neighborhood House – 1233 Revell Avenue
- Cop on Top – Special Olympics benefit
- Kingian Nonviolence Training
- Began partnership with Rosecrance for mental crisis situations

Looking Forward

- Advanced Scheduling System RFP published
- Advance Geo-Policing Initiative to Three Police Stations

Human Services

PRESENTED BY:

Jennifer Jaeger- Community Services Director

Community Services-Zero 2016

PRESENTED BY:

Jennifer Jaeger – Community Services Director

- Housing Assistance and Coordination
- Neighborhood Outreach
- Energy Assistance and Savings
- Job Creation and Placement
- Emergency Assistance

Human Services/Community Services

Key Strategic Initiatives

2015

Human Services/Community Services

Scorecard

Community Services	Goal	January	February	March	April	May	YTD
Performance Measurements	Percent	Percent	Percent	Percent	Percent	Percent	Percent
<i>Housing Assistance and Coordination</i>							
Elimination of Veteran Homelessness-2015	100%	12%	0%	10%	10%	7%	39%
Elimination of Chronic Homelessness- 2016	100%	13%	37%	6%	20%	6%	67%
Elimination of Homeless Families -2017	100%	16%	9%	5%	14%	5%	71%
Percent of applicants successfully prevented homelessness	90%	6%	8%	1%	1%	1%	16%
<i>Neighborhood/Community Outreach</i>							
% of gardens that hold teaching events	100%	0%	0%	0%	0%	0%	0%
% of residents active in neighborhood projects	100%	17%	9%	0%	11%	6%	43%
% businesses trained in BASSET who remain compliant	80%	100%	100%	100%	93%	100%	99%
<i>Energy Assistance and Savings</i>							
% homes weatherized that met air sealing target	80%	81%	66%	83%	100%	87%	83%
Percentage of on time PiPP payments	80%	78%	89%	90%	87%	90%	87%
<i>Job Creation and Placement- 91 enrollees</i>							
% enrolled in job training who complete training	88%	0%	0%	15%	42%	0%	56%
% enrolled in work experience who complete program	77%	0%	0%	0%	0%	0%	0%
% employed	38%	0%	0%	0%	0%	3%	3%
<i>Emergency Assistance</i>							
% of households that stabilized due to emergency assistance	90%	5%	20%	23%	27%	5%	80%

Human Services/Community Services

Housing Dashboard

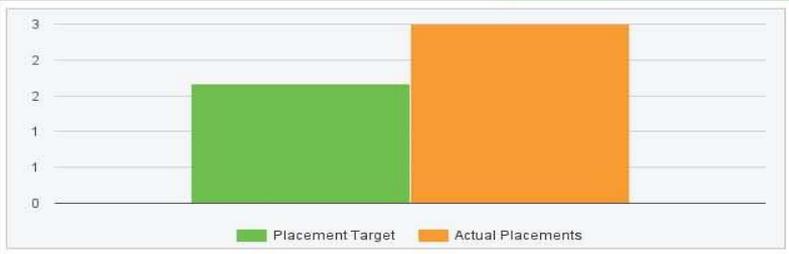
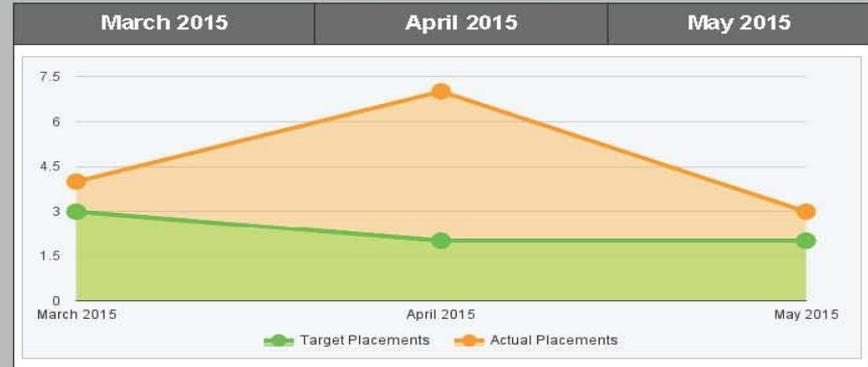
	<u>Goal</u>		<u>January</u>		<u>February</u>		<u>YTD</u>		<u>March</u>		<u>April</u>		<u>May</u>		<u>YTD</u>	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
<u>Housing Assistance and Coordination</u>																
Elimination of Veteran Homelessness- 2015	42	100%	5	12%	0	0%	9	15%	4	10%	4	10%	3	7%	16	39%
Elimination of Chronic Homelessness- 2016	35	100%	13	37%	2	6%	15	45%	2	6%	7	20%	2	6%	24	67%
Elimination of Homeless Families- 2017	55	100%	9	16%	5	9%	14	29%	7	13%	10	18%	8	15%	39	71%
Percent of applicants successfully prevented b/c homeless	180	90%	10	6%	14	8%	24	14%	1	1%	2	1%	2	1%	29	16%

CHRONIC HOMELESSNESS DASHBOARD

Reporting For: **May 2015**

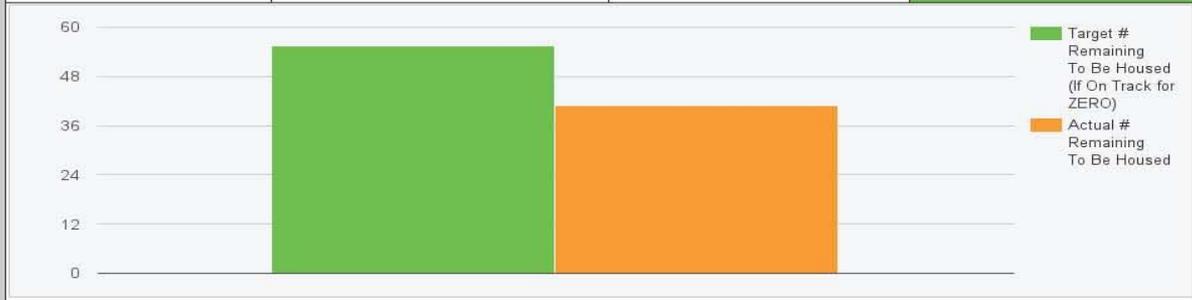
Three Month Trend [1]

Placement Target	Actual Placements	Surplus
2	3	1



BIG PICTURE: GETTING TO ZERO

Take Down Target	Target # Remaining To Be Housed (If On Track for ZERO)	Actual # Remaining To Be Housed	Difference (+/-) Actual # Remaining vs. Target # Remaining
70	55	41	14



VETERAN HOMELESSNESS DASHBOARD

Reporting For: **May 2015**

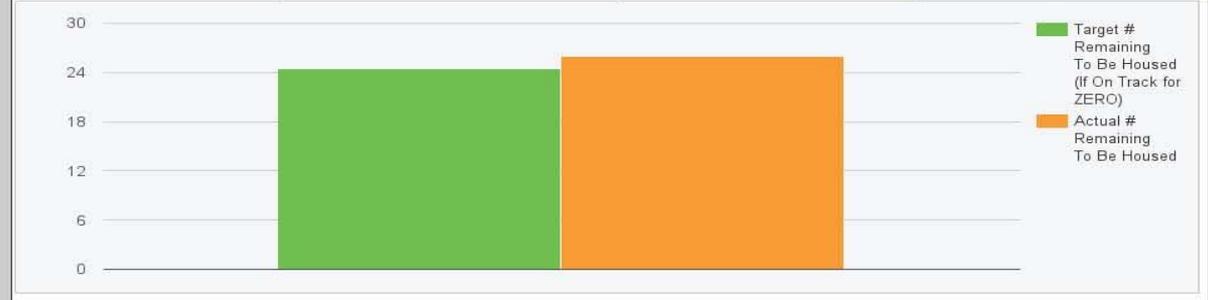
Three Month Trend

Placement Target	Actual Placements	Deficit
3	3	0



BIG PICTURE: GETTING TO ZERO

Take Down Target	Target # Remaining To Be Housed (If On Track for ZERO)	Actual # Remaining To Be Housed	Difference (+/-) Actual # Remaining vs. Target # Remaining
42	25	26	-2



Human Services/Community Services Outreach Dashboard

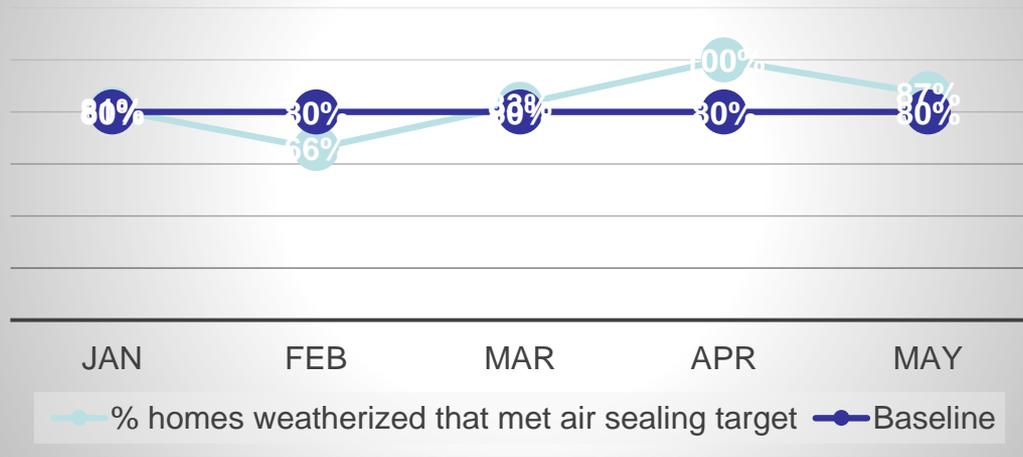
	Goal		January		February		YTD		March		April		May		YTD	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
<i>Neighborhood/Community Outreach</i>																
% of gardens that hold teaching events	15	100%	0	0%	0	0%	0	0%	0	0%	2	13%	3	20%	5	33%
% of residents active in Coronado Haskell Neighborhood	150	100%	25	17%	14	9%	39	26%	0%	0%	16	11%	9	6%	64	43%
% businesses trained in BASSET who remain compliant	150	80%	1	100%	8	100%	9	100%	12	100%	13	93%	24	100%	58	99%

Human Services/Community Services

Energy Dashboard

	Goal		January		February		YTD		March		April		May		YTD	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
<i>Energy Assistance and Savings</i>																
% homes weatherized that met air sealing target	200	80%	11	81%	3	66%	20	77%	6	83%	7	100%	8	87%	35	83%
Percentage of on time PiPP payments	1395	80%	1613	78%	1550	89%	4697	86%	1534	90%	1518	87%	1490	90%	1541	87%

Air Sealing Targets



Human Services/Community Services

Job creation and Placement Dashboard

	<u>Goal</u>		<u>January</u>		<u>February</u>		<u>YTD</u>		<u>March</u>		<u>April</u>		<u>May</u>		<u>YTD</u>	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
<i>Job Creation and Placement- 91 enrollees</i>																
% enrolled in job training who comple	48	80%	0	0%	0	0%	0	0%	7	15%	20	42%	0	0	27	56%
% enrolled in work experience who co	80	70%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
% employed	80	35%	0	0%	0	0%	0	0%	0	0%	0	0%	2	3%	2	3%

We will continue to engage in job creation and placement. We will be issuing a Request for Proposals for 2015 soon and another one in 2016. The Request for Proposals provides us opportunities to select the projects most likely to lead to job creation for high risk individuals.

Human Services/Community Services

Job creation and Placement



Barbara- Coleman- Project 100

Achievements

- Have increased the percentage of homes meeting air sealing target significantly.
- Increased number of summer food sites to 48 this year, Was 25 in 2013 when USDA asked us to increase the number served.
- Have successfully trained 26 high risk adults (Ex-offenders and Homeless) in lead abatement, asbestos abatement, skid steer and deconstruction.
- Increased the number of youth in summer job skills experience program from 7 to 22.
- Recent Point in Time of the homeless showed a significant reduction in Emergency Shelter use as well as an over 50% reduction in chronic homelessness from last year's count.

Human Services/Community Services

Areas of Improvement

- Continue to work with Workforce Connection to link those in job training back to jobs in the areas they have been trained in.
- Continue to work with Madison VA to be able to create the “by name” list that will improve our ability to connect with homeless veterans.

Public Works Department

PRESENTED BY:

Mark Stockman – Street Superintendent

Public Works Department

Key Strategic Initiatives

2015

- Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation
- Improved infrastructure & redevelopment to attract businesses to the City of Rockford
- Street maintenance program which provides commuters with clean, safe and well-maintained streets
- Operate and maintain the public water system in a manner that protects public health and enhances the community
- Maintain a stormwater management program that protects the public and the environment while enhancing the community

STREET & TRANSPORTATION

PRESENTED BY:

Mark Stockman – Street & Transportation Superintendent

Street & Transportation

Dashboard – Previous Year Comparison

		2015 Monthly Target	2014 YTD	2015 YTD	% Change
Street Operations	Unresolved Pothole Requests	150	182	91	↓ 50%
	Arterial Pothole Req. - % Completed < = 10 Days	90%	79%	79%	0%
	Res. Pothole Req. - % Completed < = 30 Days	90%	98%	100%	↑ 2%
	# Trees Trimmed	200	232	80	↓ 66%
	# Trees Removed	120	81	209	↑ 61%
	# Trees Planted - Monthly Average	140	0	98	↑ 100%
	Unresolved Forestry Prune or Removal Requests	150	260	92	↓ 65%
	Unresolved Forestry Requests - Average Days Open	150	206	37	↓ 82%
	Total Requests	600	582	590	↑ 1%
	Total Unresolved Requests	300	514	288	↓ 44%
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%	100%	100%	0%
	% Signals Repaired Compared to Reported	95%	99%	99%	0%
	% Signals Replaced Compared to Reported	95%	100%	100%	0%
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	100%	100%	0%
	% of City Street Light Outages Responded in ≤ 5 days	95%	100%	100%	0%
	% Sign Repaired/Replace to Reported	95%	100%	99%	↓ 1%
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%	100%	0%

Street & Transportation

Achievements

- Most successful spring tree planting to date.
- Spring street sweeping cycle is complete.
- Unresolved requests in all areas are well below previous year.
- All benchmarks were met in Graffiti, Signs & Signal areas.

Street & Transportation

Areas of Improvement

- Tree planting fell below expectations during April.
- Traffic sign general maintenance.
- Tree pruning benchmark was not met in May.

Information Technology

PRESENTED BY:

Glenn Trommels

Information Technology Director

- Increased compliance and enforcement of the Residential Quality Support Ordinance (Landlord Registry)
- Implement Asset Management system for signals, storm water
- Develop Disaster Recovery Program
- Support the transition to District Policing
- Implement new phone system

Information Technology Key Strategic Initiatives 2015

Information Technology

Scorecard

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
WO Open	753	584	818	837	787								3779
WO Closed	639	622	829	805	858								3753
WO %	84.86%	106.51%	101.34%	96.18%	109.02%								99.31%
Server Availability	99.99%	100.00%	99.93%	99.96%	99.92%								99.96%
Servers Within SLA	88.30%	95.79%	84.78%	74.71%	89.53%								86.62%
Network Availability	99.94%	99.98%	99.83%	99.84%	99.76%								99.87%
Network Within SLA	84.51%	90.41%	48.61%	68.06%	72.46%								72.81%

% Availability	Downtime / Yr	Downtime / Mo
99.000%	~ 3.6 Days	~ 7.3 Hr
99.900%	~ 9 Hr	~ 44 Min
99.990%	~ 50 Min	~ 4.4 Min
99.999%	~ 5 Min	~ 26 Sec

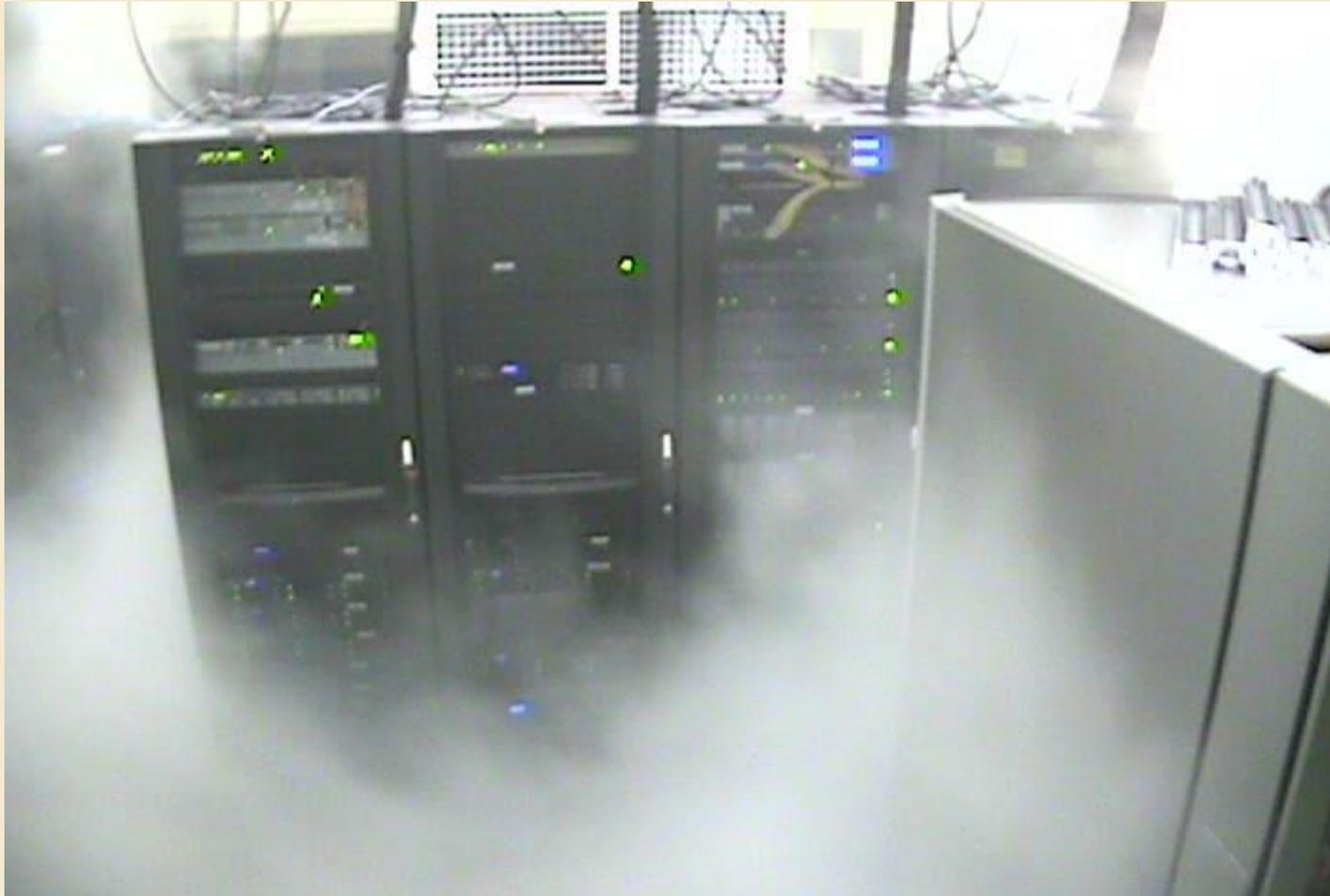
Information Technology

“Compelling Event”



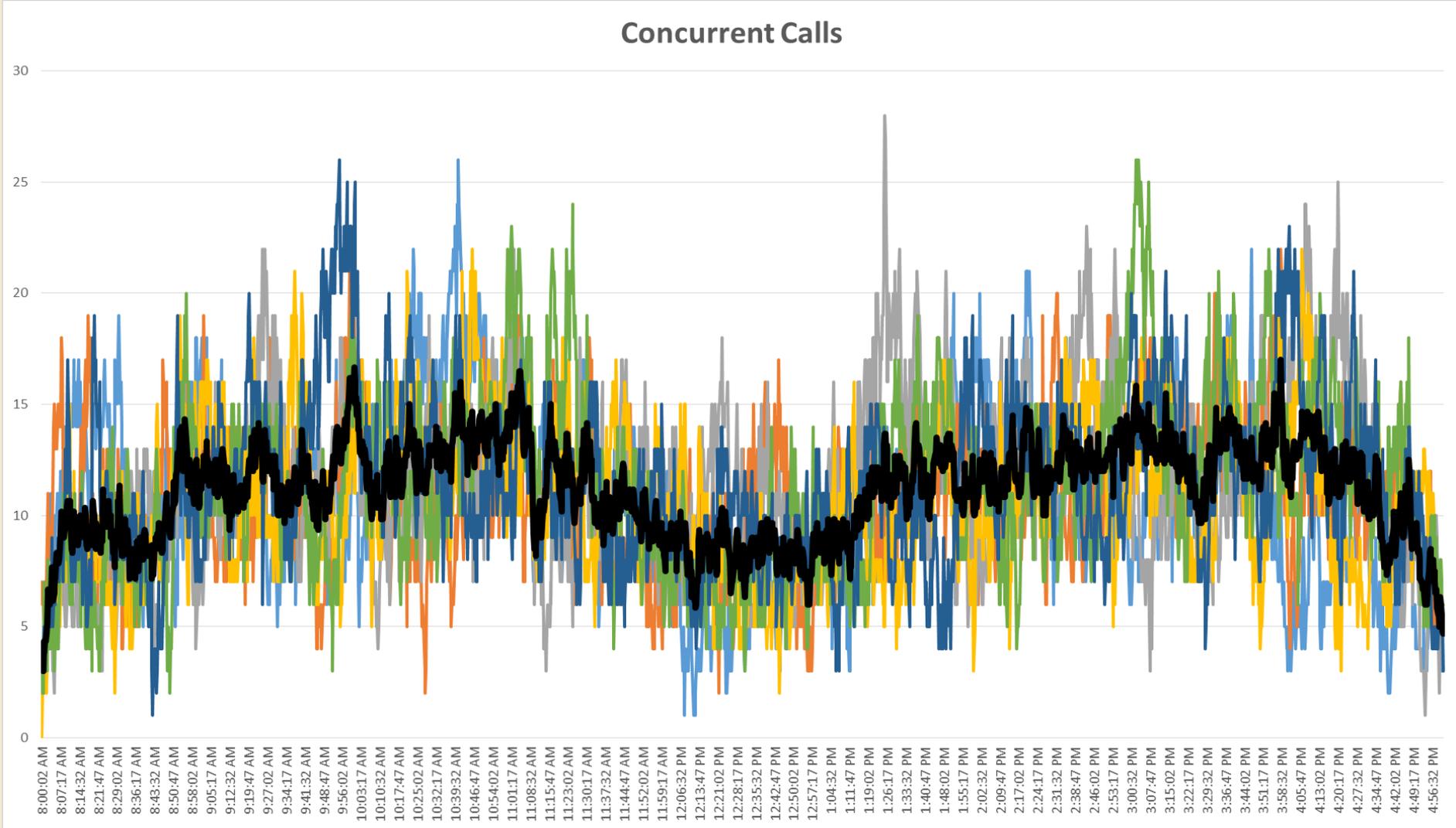
Information Technology

“Compelling Event”



Information Technology

Concurrent Calls



Information Technology

Achievements

- Replaced three physical servers with one in data center (phase 2)
- Implemented wireless network upgrades at RMAP
- Began website reviews
- Landlord Registry notifications for sanitation / weed violations
- Docket / Summons process improvements for Code Enforcement
- Fire Station #3 network, PCs, phones, door bells / intercoms
- Finalized automated data transfers to health care providers (BCBS, MetLife, NVA, eFlex, Marathon)

Information Technology

Achievements

- Rolling out BriteForce mobile app for PD
- Substantially complete with MS Office 2013 upgrade
- Upgraded all ArcGIS users
- Finalized Asset Management for Signs

LEGAL DEPARTMENT

PRESENTED BY:
Kerry Partridge

Information Technology

Areas of Improvement

- Network / Wireless / Phone System upgrades at PD
- Continue to disconnect old phone lines
- Continue website vendor selection process
- Implement new Landlord Registration notifications and reporting metrics (pending)
- Resolve Phone system issue with LIHEAP call-in
- Phone system reporting metrics
- Implement Hansen Service Requests from website
- Continue rollout of iPhones to replace BBs (cheers and jeers!)

Legal Department-Claims

Strategic Plan Reference

STRATEGIC STATEMENT IV:

IMPROVE OUR FINANCIAL STATE

IV. Focus Area

B.) Continue cohesive & standardized financial systems & processes.

Program:

Litigation Services

Owner:

Kerry Partridge

Benchmark:

Establish risk profile to allow for competitive bidding process for liability insurance.

Legal Department - Claims

Dashboard 2013-2015

	2013 3rd Quarter	2013 4th Quarter	2014 1st Quarter	2014 2nd Quarter	2014 3rd Quarter	2014 4th Quarter	2015 1st Quarter	2015 2 nd Quarter
Claims this Quarter	51	29	395	118	90	38	56	28
Avg. Claims per Quarter	101	101	101	101	101	101	101	101
Claims this Year	298	327	395	513	603	641	57	94
Claims Approved this Qtr.	4	4	13	6	3	2	9	0/19
% of Claims Approved this Qtr.	8%	14%	3%	5%	3%	7%	14%	0%
\$ Value of Approvals this Qtr.	\$12,381.32	\$18,344.64	\$35,806.17	\$1,795.28	\$5,761.18	\$5,286.27	\$17,900.20	\$0
Avg. \$ Approvals this Qtr.	\$3,095.33	\$4,586.16	\$2,754.32	\$299.21	\$1,920.39	\$2,643.13	\$1,988.90	\$0
Avg. Days to Approve this Qtr.	41	40	64	22	33	45	44	N/A
% Approved w/in 33 days this Qtr.	0%	0%	23%	83%	67%	50%	38%	N/A
% Approved w/in 42 days this Qtr.	0%	100%	54%	83%	67%	50%	44%	N/A
Claims Denied this Qtr.	47	25	382	112	87	26	48	19/19
Avg. Days to Deny this Qtr.	61	42	48	39	42	24	31	17
% Denied w/in 21 days this Qtr.	12%	38%	8%	18%	18%	46%	52%	63%
% Denied w/in 42 days this Qtr.	32%	50%	45%	62%	70%	88%	73%	89%

Legal Department-Claims

ACHIEVEMENTS

- Claims Normalizing in 2015
- PMA Processing Times Improving

AREAS FOR IMPROVEMENT

- General Reduction in Claims for 2015.
- Improve Poor Weather Driver Safety

MAJOR CLAIMS LOSSES

- \$7,318.06 for 1/8 Snow Plow Accident paid on 4/22
- \$4,613.00 for 2/4 Snow Plow Accident paid on 5/26
- \$1,200.00 for 3/11 Fire Truck Accident paid on 5/5
- \$1,180.74 for 2/27 Ambulance Accident paid on 5/27
- \$1,032.35 for 1/7 Police Accident paid on 4/2
- \$1,012.11 for 12/31 Ambulance Accident paid on 2/18

Legal Department-FOIA

Strategic Plan

STRATEGIC STATEMENT III:

INSURE TRANSPARENCY AT ALL LEVELS OF CITY OF ROCKFORD GOVERNMENT

III. Focus Area

A.) Encourage transparency & accountability through an effective communications strategy

Program:

Maintain FOIA and Open Meeting Act Optimization

Owner:

Kerry Partridge
and Angela
Hammer

Benchmark:

Maintain FOIA compliance at 99% and 100% compliance for OMA

FOIA Disposition Times 2013-2015

Department	Total Requests			Timely Compliance		
	2013	2014	2015	2013	2014	2015
CD Department	583	571	191	98.6%	99.6%	100%
Fire Department	735	773	345	99.4%	100%	99.8%
Finance Department	94	74	23	100%	100%	100%
Human Resources	3	4	2	100%	75%	100%
Human Services	1	1	0	100%	100%	N/A
Legal Department	28	21	11	100%	90%	100%
Police Department	1062	1062	458	99.6%	99.7%	100%
PW Department	98	88	54	100%	100%	100%
Total	2604	2594	1084	99.3%	99.5%	99.6%

Department	FOIAs Approved by Dept.				Partially Approved				Denied			
	2012	2013	2014	2015	2012	2013	2014	2015	2012	2013	2014	2015
Community Development	92%	98%	97%	98%	6%	<1%	2%	<2%	2%	<1%	<1%	<1%
Fire Department	97%	97%	96%	96%	1%	3%	2%	2%	2%	0%	<2%	2%
Finance Department	91%	98%	100%	100%	6%	2%	0%	0%	3%	0%	0%	0%
Human Resources	38%	100%	100%	100%	50%	0%	0%	0%	12%	0%	0%	0%
Human Services	0%	100%	100%	N/A	0%	0%	0%	N/A	0%	0%	0%	N/A
Legal Department	100%	99%	95%	100%	0%	1%	0%	0%	0%	0%	5%	0%
Police Department	60%	58%	62%	62%	26%	28%	27%	27%	14%	14%	11%	11%
Public Works Department	78%	99%	100%	100%	21%	1%	0%	0%	<1%	0%	0%	0%

Legal Department-FOIA

ACHIEVEMENTS

- 99.6% Timely Compliance thus far in 2015
- 97% Public Records Transparency
- All PAC appeals have been resolved successfully.
- No fines or penalties assessed.
- All Lawsuits Resolved with no \$\$ Payout

AREAS FOR IMPROVEMENT

- Transition to Hansen –based FOIA system?
- 100% Timely Compliance Achievable?

Legal Department-Litigation

Strategic Plan Reference

STRATEGIC STATEMENT IV:

IMPROVE OUR FINANCIAL STATE

IV. Focus Area

B.) Continue cohesive & standardized financial systems & processes.

Program:

Litigation Services

Owner:

Kerry
Partridge

Benchmark:

Establish risk profile to allow for competitive bidding process for liability insurance.

Legal Department- Litigation

Major Cases of Interest for 2015

CASE NAME	CASE FILED	ALLEGATIONS AGAINST CITY	INJURIES ALLEGED
Kingdom Authority v. City of Rockford, et al.	2013	Intentional and Reckless Infliction of Emotional Distress/False Imprisonment of Witnesses	Monetary
Estate of Phillip Johnson, Jr. v. City of Rockford, et al.	2013	Excessive Force, Failure to Provide Medical Care	Death
Meade v. City of Rockford	2010	Negligence, Willful and Wanton Conduct	Personal Injury
Rockford Renaissance v. City of Rockford	2014	Breach of Contract	Monetary
Anderson v. City of Rockford, et al.	2015	Due Process violations	Deprivation of Liberty
Johnson and Ross v. City of Rockford, et al.	2015	Due Process violations	Deprivation of Liberty

New Lawsuits for 2015

NEW CASES	Case Number	Allegations
Anderson v. City of Rockford, et al.	15 CV 50065	Due process violation
Johnson, et al. v. City of Rockford, et al.	15 CV 50064	Due process violation
Littrell v. City of Rockford, et al	15 CV 50011	Excessive force
White v. Wenstrom	14 CV 50202	False Arrest
Parham v. City of Rockford	15 L 114	Negligence, Willful and Wanton

Closed Lawsuits for 2015

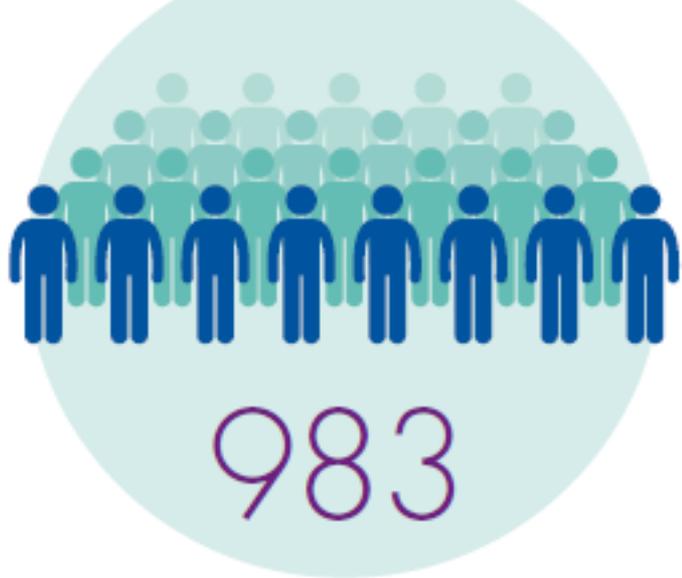
CLOSED CASES	OUTCOME	SETTLEMENT AMOUNT
Naber v. Binger	Won	N/A
Lukes v. Marquez	Settled	\$3,000.00
Wimberly v. Wesley Willows, et al	Won	N/A
Schmidt v. COR	Won	N/A

Human Resources

PRESENTED BY:
Julia Scott-Valdez

- Provide a wellness and benefits plan that allows City of Rockford employees and their dependents quality healthcare that focuses on well being and health management
- Implement effective cost strategy approaches to managing increasing healthcare costs and provide sound fiscal management principles to the healthcare budget.

Human Resources Key Strategic Initiatives 2015



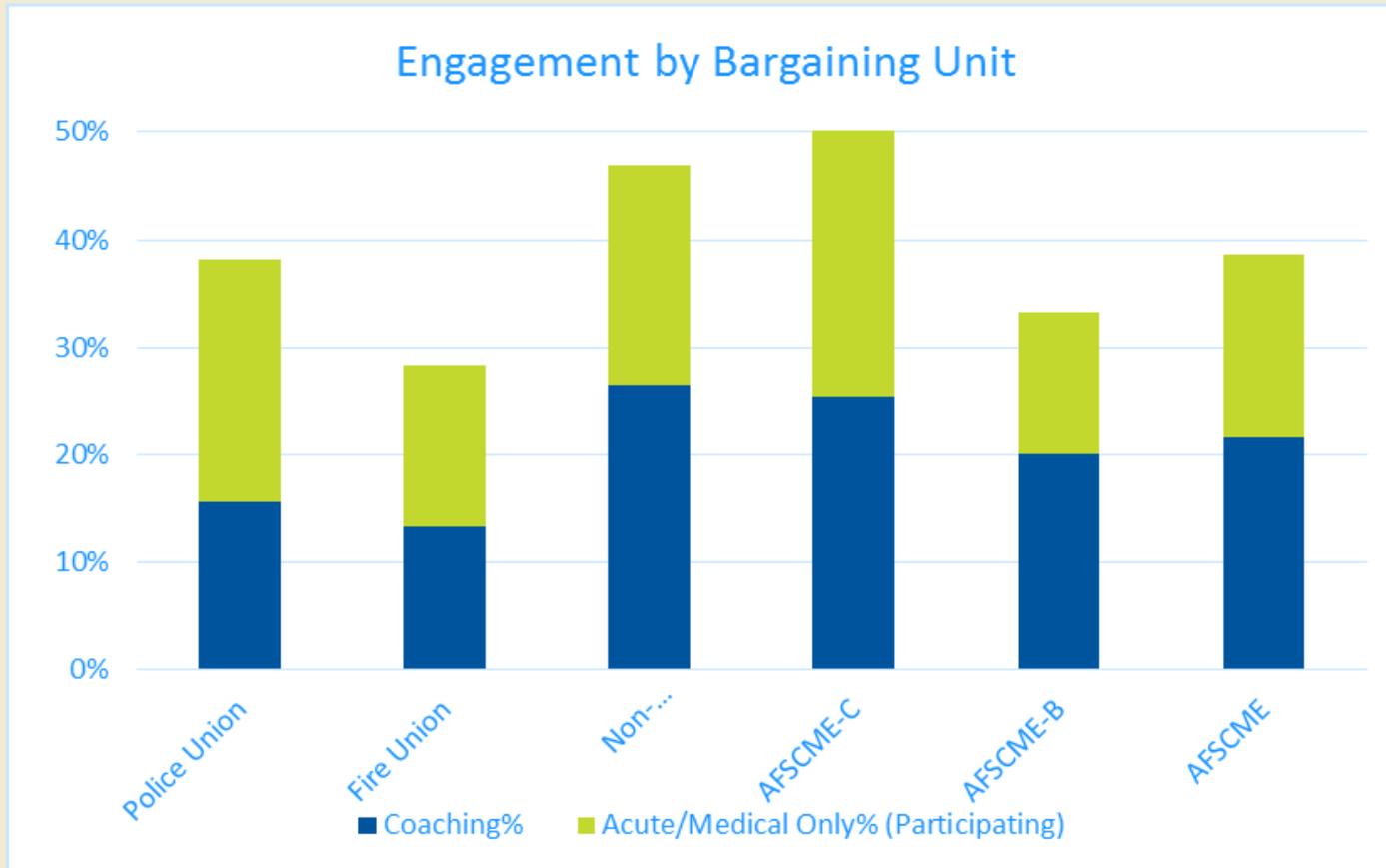
983 people have used the Center for sick care, occupational therapy, health coaching, and lab tests.



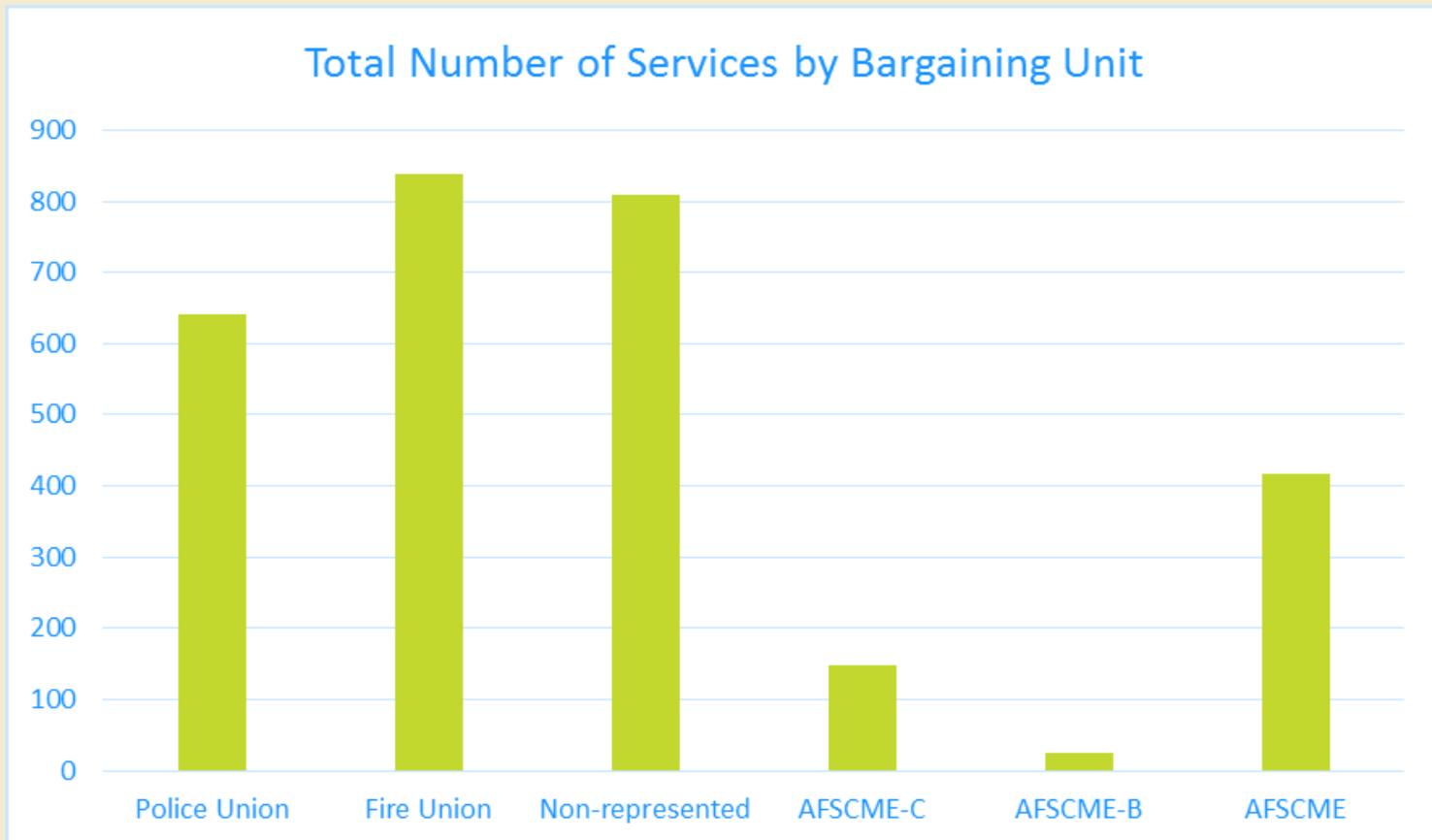
Over 2,225 lab tests have been performed.



COR WELLNESS CENTER



COR WELLNESS CENTER



Current Period - Savings From Operations

Category	Volume	Unit Cost	Savings
Predictive Impact on Medical Costs			
Redirected Care	218	\$122	\$26,690
Rx Savings from Onsite Dispensing	104	\$35	\$3,638
Rx Savings From Risk Mitigation	17	\$47	\$793
Emergency Room Visits Avoided	2	\$989	\$1,978
Specialty Care Visits Avoided	56	\$74	\$4,155
Radiology	4	\$162	\$648
Physical Therapy Savings From Risk Mitigation	5	\$72	\$360
Hospital Inpatient	0	\$15,900	\$0
Hospital Outpatient	3	\$933	\$2,798
Sub Total Medical			\$41,061
Predictive Impact on Payroll & Productivity			
Medical cost reduction for DART injuries	0	\$26,160	\$0
Presenteeism	15	\$540	\$8,098
Saved time away from work	139	\$72	\$10,022
Work Loss Days	6	\$224	\$1,344
Indirect Cost for Injuries	0	\$27,146	\$0
Turnover Reduction	0	\$58,240	\$0
Sub Total			\$19,464
.			
TOTAL SAVINGS			\$60,525

YTD Savings From Operations - Beginning 9/1/2014

Category	Volume	Unit Cost	Savings
YTD Redirected Care	1386	\$167	\$230,793
Rx Savings from Onsite Dispensing	601	\$35	\$21,023
Rx Savings From Risk Mitigation	105	\$47	\$4,897
Emergency Room Visits Avoided	10	\$989	\$9,890
Specialty Care Visits Avoided	355	\$74	\$26,341
Radiology	20	\$162	\$3,240
Physical Therapy Savings From Risk Mitigation	31	\$72	\$2,234
Hospital Inpatient	2	\$15,900	\$31,800
Hospital Outpatient	13	\$933	\$12,126
YTD Sub Total Medical			\$342,345
Medical cost reduction for DART injuries	0	\$26,160	\$0
Presenteeism	92	\$540	\$49,669
Saved time away from work	898	\$72	\$64,746
Work Loss Days	34	\$224	\$7,616
Indirect Cost for Injuries	0	\$27,146	\$0
Turnover Reduction	0	\$58,240	\$0
YTD Sub Total			\$122,031
TOTAL SAVINGS			\$464,376

Rockford Fire Department

PRESENTED BY:
Derek Bergsten-Fire Chief

Rockford Fire Department

Dashboard

Div	Measure	2014 YTD Benchmark	2015 YTD Actual
Operations	Total Incidents	10,413	11,088
	EMS & Search and Rescue Incidents	8,306	8,983
	Total Fires	241	270
	<i>Structure Fire Incidents (Residential)</i>	88	102
	<i>Structure Fire Incidents (Commercial)</i>	15	12
	<i>Vehicle Fire Incidents</i>	43	55
	<i>Outside Fire Incidents</i>	34	55
	<i>Open Burning Incidents</i>	61	46
	Hazardous Condition Incidents	191	203
	Service/Good Intent Call Incidents	857	1,011
	False Alarm & False Call Incidents	796	585
	Other Incident Types	22	36
FPB	Inspections	1,688	2,376
	Arsons	24	19
	Public Education Activities (# of Persons)	5,011	8,169
911	911 Calls	44,679	53,382

Rockford Fire Department

Follow up Question- EMS ALS Patients

Provider Impression	2015 YTD		% ALS
	Patient Contacts	# ALS Patients	
General Sickness	2,697	549	20.36%
Traumatic Injury	1,450	245	16.90%
Drugs & Alcohol	751	265	35.29%
Cardiac	636	555	87.26%
Respiratory	593	230	38.79%
Gastrointestinal	500	126	25.20%
Mental	404	25	6.19%
No Complaint	282	2	0.71%
Seizure	227	134	59.03%
Diabetic	185	123	66.49%
Syncope/Fainting	143	73	51.05%
Women/OB	128	18	14.06%
Stroke/CVA	76	66	86.84%
Hypertension	72	42	58.33%
Allergic Reaction	45	27	60.00%
Obvious Death	36	4	11.11%
Hyperthermia/Hypothermia/Shock	22	15	68.18%
Airway Obstruction	14	4	28.57%
Other	7	1	14.29%
Total Patient Contacts	8,268	2,504	30.29%

Rockford Fire Department

Achievements

- 911 3K Run on Saturday June 6th
- Paramedic student graduation on June 9th
- AFG Grant for fire sprinklers in fire stations 1, 8, and 10
- Received Mission Lifeline Award from the American Heart Association
- Fire Station #3 open house on May 2nd
- Conducted a Water Safety press conference with Rockford Park District and Winnebago County Sherriff's Department
- Inspector/Investigator Chad Moe who serves on the College and Career Readiness Council received award from District #205
- Presented at the Rosecrance Stairway to Heroin event

Rockford Fire Department

Areas for Improvement

- CAAS (Center for the Accreditation of Ambulance Services) Site visit
June 18th-19th
- Lieutenants testing
- Recruitment process
- Regional Comprehensive Building Code Project
- EMS patient care reporting software
- Fire Station capital improvement plan
- Gear and equipment ordering processes
- Replacing 911 end of life equipment

Rockford Fire Department

Station 3 Open House



Rockford Fire Department



Emergency Disaster Preparedness-Update

- Training Opportunities
- Recent Exercises and Workshops
- Fairdale Tornado Response
- NIMS Course Compliance

Rockford Fire Department

2015 Training Opportunities

Past classes

- **Threat and Hazard Identification and Risk Assessment (THIRA)**
 - February 5th and 6th
- **Disaster Assistance Process and Debris Management**
 - February 17th and 18th
- **Homeland Security Exercise and Evaluation Program (HSEEP)**
 - March 25th and 26th
- **Social Media During Disasters**
 - May 28th

Future opportunities

- **All Hazards Planning Section Chief (PSC)**
 - July 13th-16th
- **ICS Forms Review MGT 347**
 - September 17th or 18th
- **Volunteer and Donations Management**
 - September 30th
- **HAZMAT Tech A**
 - September 14th-18th
- **HAZMAT Tech B**
 - October 19th-23rd
- **Logistics Section Chief**
 - November 2nd-6th

Rockford Fire Department

Midwest Emergency Preparedness & Response Conference

WINNEBAGO COUNTY LEPC PRESENTS

**MIDWEST EMERGENCY
PREPAREDNESS &
RESPONSE CONFERENCE**



APRIL 15-16, 2015
Radisson Hotel and Conference Center
200 South Bell School Road • Rockford, IL 61108



- Table Top exercise held April 15th-16th at Radisson Hotel in Rockford
- Sponsored by Winnebago County LEPC
- Focused on response to radiation

Rockford Fire Department

Elected Officials Workshop

- Held in Dixon on April 17th
- Sponsored by IEMA Region 2
- Attended by Division Chief Joe Corl, Mayor Morrissey, and Alderman Beach

Rockford Fire Department

Community Ready to Respond Pilot Program

The Ready Community recognizes a community's acceptance and achievement of criteria established for a better prepared community.



Achievement of six goals:

- Collaboration
- Comprehensiveness
- Enhancement
- Evaluation
- Implementation
- Individual Preparedness

Rockford Fire Department

Galena Train Derailment After Action Review

- Train derailment in Galena on March 5th
- Participated in after action review on April 24th
- All Emergency Managers in Region 2 attended



Rockford Fire Department

Ebola Exercise

- Full scale exercise conducted with IEMA (Illinois Emergency Management Agency) and Swedish American Hospital on May 18th



Rockford Fire Department

Fairdale Tornado Response



- 27 individuals responded to Fairdale over April 9th and 10th
- 4 individuals responded to Ogle County EOC over April 13th and 14th
- 3 SUVs, TRT trailer, Engine 4



Rockford Fire Department

NIMS Compliance

Department		Fire Department	
# of Personnel		304	
NIMS Class	NIMS 100	254	83.55%
	NIMS 200	241	79.28%
	NIMS 300	47	15.46%
	NIMS 400	39	12.83%
	NIMS 700	254	83.55%
	NIMS 800	238	78.29%

Public Works Dept.

PRESENTED BY:

Marcy Leach – Engineering Operations Manager

Seth Sommer – Manager of Construction & Development Services

Public Works Department

Emergency Preparedness Update

Recovery Plan

- A draft pre-disaster recovery ordinance has been completed and sent to Department Heads for review on February 2, 2015. Departments that have responded are:

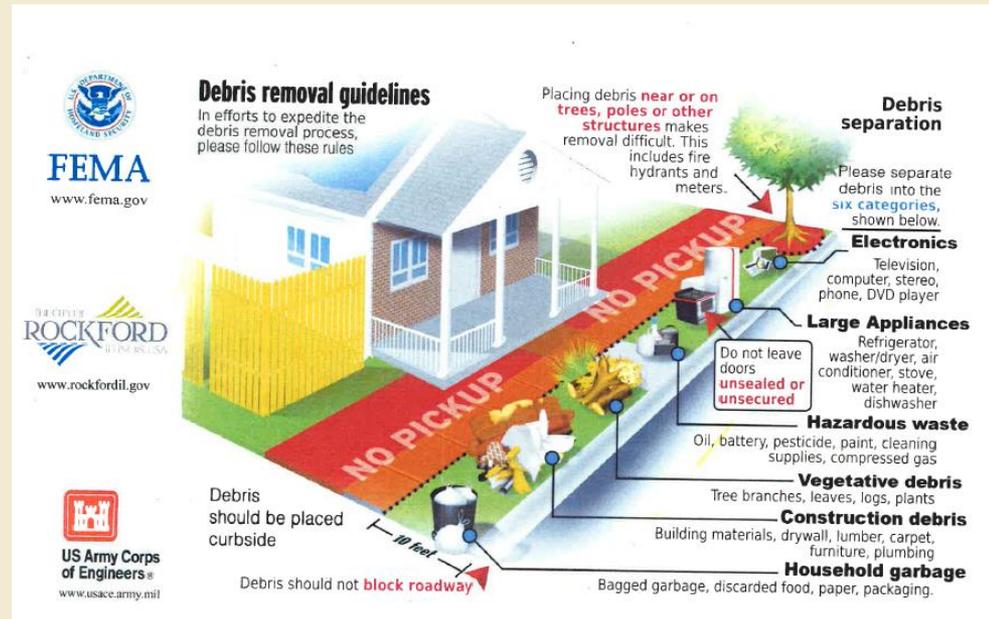
Public Works, CD-Planning, Fire, Legal, Mayor's Office
- Went to class in Maryland end of March of Post Disaster Recovery and creating a pre-disaster recovery ordinance.
- Had several meetings with FEMA and David Sydney (CD-Planning) on working towards a workshop with City, County, FEMA and APA (American Planning Association)
- Based on the initial responses and info learned in Maryland changes will be made to the draft and sent out again for review

Public Works Department

Emergency Preparedness Update

Debris Management Plan

- Held a meeting with the Park District regarding a Mutual Aid Agreement primarily for use of land for debris cleanup. Park District revising draft.
- Created debris removal plan for residents
- Revisions made to plan after trip to Maryland
- Need to provide education on this plan



Public Works Department

Emergency Preparedness Update

Damage Assessment Teams

- Additional Engineering staff trained on damage assessment
- Need to train new Engineering hires and additional Code Enforcement staff on damage assessment
- Need to create formal teams with Building, Human Services, Engineering and Code Enforcement

ICS Forms Training/Leadership Training

- Sending Engineering staff to ICS Forms Training
- Marcy attending Train-the-Trainer in June in Springfield

IPWMAN

- Illinois Public Works Mutual Aid Network Agreement completed and received certificate of membership
- Draft agreements completed and will be revised for RRWRD and NIBCA

Public Works Department

Emergency Preparedness Update

Community & Economic Development Department

- In addition to NIMS training for new staff & existing staff, working on recovery response efforts such as getting businesses back up and running, and debris management with consideration for Haz. Waste:
- Track and maintain inclusive list of entire CED department as it relates to training & certificates
- Conduct emergency drills such as fire & tornado drills. We have already updated our department emergency response postings and exit diagrams
- Develop and maintain “emergency kits” 
- Examine garbage contract and ability to make modifications as it relates to language for assistance and costs related to any emergency situations
- Print and maintain hard copies of documents necessary for an emergency situation such as damage assessment forms 



PIO EMERGENCY PREPAREDNESS

Public Information Officer (PIO) will:

1. Assign representative to the EOC, as needed.
2. Coordinate press releases. This includes receiving and coordinating information received from all agencies involved in emergency response.
3. Handle public inquiries related to an emergency or disaster event.
4. Monitor social media/control rumors during an event.

PUBLIC INFORMATION OFFICER

PRESENTED BY:

Julia Scott-Valdez

Kimberly Rosby-Bruce

PIO AREAS OF IMPROVEMENT

- Develop communication protocol for PIO
- Develop press/media packets
- Develop monthly preparedness press releases (increase visibility of emergency preparedness in the community)
- Develop a flexible network/cloud-based for working groups for PIO
- Develop website/social media communications system and update regularly
- Develop a system (Finance) for covering expenses for PIO
- Develop a 311 system
- Develop a cloud-based system for all disaster resources
- Develop a standard contract for PR firm to help w/PIO operations

PIO AREAS OF IMPROVEMENT

- ✓ Develop communication protocol for PIO
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- ✓ Develop a cloud-based system for all disaster resources
- Develop a standard contract for PR firm to help w/PIO operations
- Develop a 311 system

PIO AREAS OF IMPROVEMENT

- Hired Kimberly Rosby-Bruce as Manager of Strategic Communications and Integrated Marketing
- Meet quarterly with hospital and public PIO's to develop network
- Built following on social media
- Participate in the Winnebago County All Hazards PIO group
- Developed emergency communications and training for city managers
- Participated in PD Media Training

PIO MOVING FORWARD

- Continue to update and review all communication docs for Dropbox
- Share access of Dropbox with appropriate staff.
- Complete E388: Advanced Public Information Officer and its required prerequisites
- Participate in trainings, tabletops, exercises to continue to reinforce skills
- Develop monthly emergency preparedness messages

CONTINUATION OF CITY OPERATIONS

- Developed an HR policy which has been sent out for initial review.
 - Payroll
 - Working off-site
 - Medical treatment
 - IT
- Placed required emergency preparedness docs for Mayor and City Administrator in Dropbox
- HR will be focusing on emergency preparedness for the summer.

Information Technology

PRESENTED BY:

Glenn Trommels

Information Technology Director

Information Technology

Emergency Preparedness

Technology Upgrades for EOC at Fire Admin

- Six – eight City phones
- Laptops
- Printer accessible from public Wi-Fi
- Wi-Fi access in basement
- Live video link w/ County
- Verizon repeater in basement

Other

- Planned site visits to other County EOCs
- Verizon COW (Cell On Wheels) availability
- Verizon Emergency priority service for phones
- Regular updates and testing of technology

Human Services

PRESENTED BY:

Jennifer Jaeger

Disaster Response Update

Donations:

- The Salvation Army, Red Cross and United Way will all accept cash donations. The Red Cross and Salvation Army donations will be used within their respective agencies. The United Way will distribute funds among local agencies providing recovery assistance.
- If a specific item is needed such as water, the Salvation Army will provide collection and storage space.
- It will be critical that all public information, regardless of the entity issuing it include the information that only cash or very specific items will be accepted.
- As needed, our offices at 555 N Court can be utilized as the COAD Operations Center. We will be seeking grants to provide some of the upgrades needed to ensure that communications and other tools as recommended by the Fire Department are available.

Legal Department

PRESENTED BY:

Kerry Partridge – City Attorney

Legal Department

Emergency Preparedness Update

- A draft pre-disaster recovery ordinance has been reviewed by Legal
- Illinois Public Works Mutual Aid Network Agreement approved by City Council on January 5, 2015
- Purchasing Ordinance provides for ESDA coordinator authority in post disaster operations. (Section 7-26)
- State Law provides for municipal authority to exempt post disaster recovery operations from standard protocols. (20 ILCS 3305/10(j).)

Legal Department

Emergency Preparedness Update

City of Rockford Code of Ordinances

Sec. 7-26. - Purchases and expenditures.

(a) The city council may, on recommendation of the city coordinator of the ESDA, authorize any purchase or contracts necessary to place the city in a position to combat effectively any disaster resulting from the explosion of any nuclear or other bomb or missile, and to protect the public health and safety, protect property, and provide emergency assistance to victims in the case of such disaster, or from a manmade or natural disaster.

(b) In the event of enemy caused or other disaster, the city coordinator of the ESDA is authorized, on behalf of the city, to procure such service, supplies, equipment, or material as may be necessary for such purposes, in view of the exigency without regard to the statutory procedures or formalities normally prescribed by law pertaining to city contracts or obligations, as authorized by the state emergency management agency act (20 ILCS 3305/1 et seq.); provided that if the city council meets at such time, he shall act subject to the directions and restrictions imposed by that body.

(Code 1970, § 11-171; Ord. No. 1983-33-O, 2-28-1983)

State law reference— Similar provisions, 20 ILCS 3305/10(j).

Legal Department

Emergency Preparedness Update

20 ILCS 3305/10(j) In carrying out the provisions of this Act, each political subdivision may enter into contracts and incur obligations necessary to place it in a position effectively to combat the disasters as are described in Section 4, to protect the health and safety of persons, to protect property, and to provide emergency assistance to victims of those disasters. If a disaster occurs, each political subdivision may exercise the powers vested under this Section in the light of the exigencies of the disaster and, excepting mandatory constitutional requirements, without regard to the procedures and formalities normally prescribed by law pertaining to the performance of public work, entering into contracts, the incurring of obligations, the employment of temporary workers, the rental of equipment, the purchase of supplies and materials, and the appropriation, expenditure, and disposition of public funds and property.

Thank you